



Onslow Memorial Hospital Patient Portal

Effective July 1, 2014, if you are a discharged **inpatient** over the age of 18 you will receive an emailed invitation to access your personal health record in the Onslow Memorial Hospital Patient Portal. A patient portal is a secure online website that gives you convenient 24-hour access to your personal health information and medical records from anywhere you can access the internet.

The portal is not to be used for emergency medical assistance.
If you are experiencing a healthcare emergency, please call 911 or visit the Emergency Room.

Frequently Asked Questions:

Why is using a patient portal important?

Accessing your personal medical records through a patient portal can help you be more actively involved in your own health care.

How do I log on to the portal?

Your invitation email will contain your User ID and Password, as well as a link to the portal. Click the link and you will arrive at the sign-in screen, shown below:

The screenshot shows the sign-in interface for the Onslow Memorial Hospital Patient Portal. At the top left is the hospital logo. Below it is a blue navigation bar with 'Sign In' and 'Register' buttons. The main content area is titled 'Please Sign In' and includes a 'Required field' label. There are two input fields: 'User ID *' and 'Password *'. Below these is a checkbox for 'Remember my User ID' and a 'Sign In' button. A link for 'I forgot my User ID or password' is located below the sign-in button. On the right side of the page, there are links for 'Not yet registered? Register Now' and 'Questions about signing in?'.

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Questions, comments, or suggestions? [Contact Us](#).

When you sign in, you will be asked to read & agree to the Terms of Use for the site and to change your password.



What will I see in the portal?

The portal contains a document that gives you information about your recent hospitalization. Available information includes your diagnosis, medications, and lab tests.

As a parent or guardian, will I be able to access my child's health information?

At this time, access is only provided to patients 18 years and older for their own records. We plan to roll out dependent accounts in the future.

Can I use the portal to request prescription refills or communicate with my own physician(s)?

No, prescription refills and communication with your physician need to be managed by the physician's office. It may be that their office has a portal through which those services are provided.

I had OUTPATIENT testing done. Will I see it in the portal?

At this time, only INPATIENT information will be available in the portal. We plan to roll out the outpatient feature over the next several months.

Is my information secure?

Yes. The portal uses security measures (encryption) to keep unauthorized persons from accessing your portal information. Access is restricted only to those who know the correct information to log in. ***It is important for you to keep your user ID and password safe from others.***