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www.onslow.org
# On our journey to better serve

Our 2012 Annual Report and Guide to Doctors and Services reflects the accomplishments and dedication of a passionate team of people.

I thank the many members of our team, including the Hospital Authority Board, the OMH Foundation Board, the Executive and Management teams, medical staff, employees, Auxiliary and the Patient and Family Advisory Council for their loyalty and passion for serving. In our service to others, we have reaffirmed our commitment to having a culture based on sensing the needs of others, with a philosophy of patient- and family-centered care.

Over the past year, we have made major accomplishments in improving quality, safety, and the patient and family experience. We spent a considerable amount of time and efforts in the implementation of our state-of-the-art electronic medical record, which should be completed this summer. We also implemented the da Vinci robotic surgical system that has improved patient satisfaction and quality for surgical procedures by reducing pain, blood loss, and length of stay. An addition to Onslow Radiation Oncology was the implementation of our PET scan capability, which improves our diagnostic work on behalf of cancer patients.

An initiative that we have implemented to improve the patient experience is our partnership with the Studer Group. It is helping us to improve the experiences of our patients as well as the quality of our services. Based on the Studer principles, we will be addressing five major areas of focus: growth, finance, people, quality and service.

We also continue to partner with the Institute for Patient- and Family-Centered Care with an emphasis on treating all patients and their families with dignity and respect in a collaborative information-sharing perspective. Our Patient Service Navigator continues to be a viable part of our patient- and family-centered care experience.

A special thanks to our OMH Foundation members who continue to serve by providing our annual community fundraisers such as Cowboy Up! and Hippie Hippie Shake. Our goal is to raise significant funds to assist in the construction of a new patient tower that will provide state-of-the-art inpatient services for our community.

In the coming year, we will strive to develop new alignment opportunities with Vidant Health to assist us in meeting the many community healthcare needs of our citizens. These service-based alignments would supplement our services and also give us the opportunity to provide healthcare in a more collaborative effort while improving quality and safety. In the past, we have partnered with Vidant – formerly known as University Health Systems – in the development of Onslow Radiation Oncology. Our vision is to develop more partnerships. We also hope to improve relationships and to develop a continuum of services that better serve our patients and our staff.

I thank our entire team as we answer a calling from the heart to serve in a place where people care, in a culture of sensing the needs of others, embraced by a philosophy of patient- and family-centered care.

Sincerely,

Ed Piper, Ph.D., FACHE
President & Chief Executive Officer

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# About this publication

We hope our 2012 Annual Report & Guide to Doctors and Services will serve as a handy resource for you in the upcoming year. Pages 2 to 16 serve as our organization’s Annual Report. In this portion, you will find information about some of our recent achievements in clinical quality and technology; updates on growth and services; a report on our financial health; and much more. Pages 18 to 35 represent our comprehensive Physician Directory, with biographical information about the many fine doctors who serve as members of our medical staff. We are proud to present this publication. To learn more about our place of healing and hope, we invite you to visit www.onslow.org.

Sincerely,

Ed Piper, Ph.D., FACHE
President & Chief Executive Officer
HOSPITAL SERVICES DIRECTORY

The following is a partial telephone directory of hospital services. The hospital's main number is (910) 577-2345. For more information about OMH or for a more comprehensive directory, please visit www.onslow.org.

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New philosophy bringing changes at Onslow

By Keryn Thompson-Kolar ~ Contributing Writer

In support of their passion to serve, the team at Onslow has embraced a philosophy driven by the four principles of patient- and family-centered care: dignity and respect, information sharing, communication, and collaboration. A dedicated team of community representatives, known as the Patient and Family Advisory Council, helps to drive changes under this philosophy.

“Healthcare in general still focuses more on doing things for and to the patient, instead of with,” said Erin Tallman, Onslow’s Vice President of Patient and Family Advocacy and Service Improvement. “At Onslow, all of our work should be performed with the patient and his or her family. It may seem subtle, but what we are doing provides a very different experience for the patient and family.”
A CHANCE TO SERVE

Onslow’s Patient and Family Advisory Council is in need of former patients and their family members to serve as:

- PFAC FACULTY: People who share their stories on occasion at board and committee meetings, as a teaching tool to help with service improvement.
- PFAC ADVISORS: People who sit on short-term committees or teams for specific projects, impacting decisions through their recommendations.
- PFAC MEMBERS: People who make a three-year commitment to attend 10 meetings annually, do research and provide input to facilitate change.

Can you help? Contact Erin Tallman at (910) 577-4731.

Have you been a patient recently at Onslow? Another way to share your opinion on the care you received is to use the email form at http://onslow.org/default/index.cfm/contact-us/.

Since its founding in 2009, Onslow’s Patient and Family Advisory Council (PFAC) has taken on projects based on the philosophy of service improvement at the hospital. But the group’s next project can’t be accomplished without the input of current and former patients.

As part of the new initiative, called the Patient Safety Liaison program, council members will speak directly with patients, asking a set of standardized questions to ascertain their perceptions of their safety during their hospital stay.

“We want patients to feel comfortable about sharing their feedback,” Tallman said. “We then bring that feedback to senior management and the managers of the unit” where the feedback is reviewed. “We want to hear the good and the bad,” noted PFAC Chair Kay Brandon. She said that’s the only way to advance the council’s mission, which is to improve hospital services, especially by including patients and their families in the decision-making process of their care.

Onslow’s reputation as a hospital that takes a collaborative approach to healing is growing, Tallman said. She and Brandon are part of a team that was asked to speak this summer at the Institute for Patient- and Family-Centered Care’s international conference in Washington, D.C. The team also includes PFAC member President and Chief Executive Officer Ed Piper, Ph.D., FACHE, as well as Patient Service Navigator Jessica Collins-Hansley and Dr. John Stewart, director of Onslow’s hospitalist program.

Improving the hospital “is a challenge for everyone in the community,” PFAC member LaRue Hambrick said. “We all have to work together to be successful.”

RECENT PFAC PROJECTS

Activities of the Patient and Family Advisory Council have included:

- Developing improved signage to guide guests through the hospital.
- Helping with the planned redesign of the main lobby, to make it as visitor-friendly as possible.
- Revamping the communication boards in patient rooms, to include details important to the families of inpatients – such as scheduled times for x-rays and lab tests.
- Changing the hospital’s visitation policy to a set of Family Presence & Visitor Guidelines, which allow patients to define who their “family” is.
- Reviewing and making recommendations to improve patient education literature.

The council consists of former patients and their family members; hospital employees; physicians; and members of the Executive Team, Hospital Board and OMH Auxiliary. More members are currently needed. To apply, interested parties must fill out an application (available online) and then be interviewed. See “A Chance to Serve” in the box at left to learn how you can get involved.

FULFILLING SERVICE

Here’s what some of the members have to say about the Patient and Family Advisory Council:

“I want to do whatever I can to ensure that Patient- and Family-Centered Care goals are met at OMH — that it’s an environment where patients and family members are treated as a whole unit. The family is so much a part of a patient’s health, well-being and recovery.”

~ Lucinda Shubrick, Onslow County Partnership for Children’s Early Head Start

“I have spent a lot of time here in the hospital with family members, and I saw the great care that they received. I wanted to do what I could to enhance (that) by joining the PFAC, to do my part to make the hospital better.”

~ Robert Kimbrough, Onslow County Prostate Cancer Support Group President

“I joined to help foster a better working relationship between patients, staff and the medical facility. I thought it was a challenge we all need to participate in, to better the hospital. A wonderful hospital with superior doctors makes Jacksonville able to grow.”

~ LaRue Hambrick, OMH Foundation Board

“I became familiar with OMH primarily because of my participation with cardiac rehabilitation after bypass surgery almost seven years ago. I cannot say how much that experience has meant (and continues to mean) to me. Under the direction of Susan Watson and her very able assistant, Donna McGee, with their knowledge and attention to detail, a very professional operation has evolved. It was because of this experience that I became a member of PFAC. I believe that these qualities exist in the operation of OMH as a whole, and I would like to be a part of projecting this to the community.”

~ David Douglas, former patient
Onslow Radiation Oncology, under the direction of Dr. Randy Blackburn, is seeking accreditation through the American College of Surgeons Commission on Cancer in 2013.

Blackburn became Director of Radiation Oncology in July 2011, relocating from West Virginia. The facility that had been under his direction there, Davis Memorial Hospital, was one of a small number of new cancer programs in the nation to receive a CoC Outstanding Achievement Award for accreditation in 2010.

The CoC accreditation process for cancer programs includes 12 eligibility requirements and 34 standards. All 46 criteria must be met. The Outstanding Achievement Award may be given when a hospital exceeds all eight of the standards that can be exceeded.

“We're setting our sights on achieving one or more CoC commendations of outstanding achievement in addition to accreditation for the hospital,” Blackburn said.

A Commission on Cancer-accredited program provides patients with:

- Comprehensive care, including a complete range of state-of-the-art services and equipment.
- A team approach to coordinate the best available treatment options.
- Information about cancer clinical trials and new treatment options.
- Access to prevention and early detection programs, cancer education, and support services.
- A cancer registry that offers lifelong patient follow-up.
- Ongoing monitoring and improvements in cancer care.
- Quality care, close to home.

“Quality care, close to home” is an essential point for cancer patients and their families, Blackburn said. “I see Onslow Memorial Hospital becoming a leading regional cancer center. No one in Onslow County has to leave home for the very best cancer care.

“The best job in life, hands down, is treating cancer patients. They teach you how to live life. Somewhere in their treatment, some kind of transformation happens to them, and it’s nothing anyone has control over. Whether they are religious or not, cancer patients experience a release where they let go of fear. I see people who have gotten this diagnosis transformed by it in such a positive way. There’s nowhere I’d rather go than to work every day to see these patients.”

Growing the service is important, said Penney Burlingame, Senior Vice President, Nursing and Clinical Services. “This year in Onslow County, more than 500 people will be diagnosed with cancer,” she said. “We are very fortunate to have Dr. Blackburn, who is so dedicated to our Onslow-area cancer patients and to guiding the hospital through the cancer accreditation process.”

Radiation Oncologist Dr. Randy Blackburn (left, pictured with Dr. Chris Malone, Certified Medical Dosimetrist) is leading Onslow Radiation Oncology’s pursuit of a prestigious accreditation achievement.
OMH exploring additional partnerships with Vidant Health

By Keryn Thompson-Kolar ~ Contributing Writer

In an effort to create a “seamless continuum” of care, OMH is considering aligning more of its services with those of Vidant Health.

A steering committee of Onslow executives, physicians, board members and Vidant Health representatives are exploring opportunities for working together to improve access to care, and ultimately, to improve the health of people who live in eastern North Carolina.

Ed Piper, OMH President and Chief Executive Officer, said the goal is a collaborative partnership to supplement areas of care where OMH could use support. Such an agreement already exists through Onslow Radiation Oncology, a joint venture. Having this service at OMH means patients can receive care close to home, sparing them a longer daily commute during the course of radiation treatment.

“We are an independent community hospital. Our goal is to stay independent, where we feel we have better control over our operations,” Piper said. “We’re looking into Vidant because of the social, economic and technological imperatives we face today, and our social mandate to provide excellent quality and excellent services. To ensure we can do that, we want to align with a system that provides services that complement ours.”

He said the intent is to create better critical care services in the specialty areas of cardiology, pulmonology and neurology; to improve the long-term care of people suffering from stroke, heart disease and pulmonary disease; and to address several surgical areas, including urology.

Smoothing transitions — the process of transferring patients to tertiary hospitals for a higher level of care — is another goal. With a partner like Vidant Health, OMH can build a better system in which transfer protocols are agreed upon, bed availability is known, medical information is shared electronically, and outcome and treatment information is shared back with OMH and its physicians.

An alignment with Vidant Health (formerly known as University Health Systems of Eastern Carolina) would not be an all-or-nothing consideration, Piper said — bridges already developed with other hospitals would be unchanged. For example, OMH already is aligned with New Hanover Regional Medical Center in Wilmington for neonatology services.

Any alignment of services will involve the input of the medical staff and will only be considered after a review by the steering committee and then approval by the hospital board.

“It would be a comfort to the citizens to know that, if I have a health issue, I can go straight to the Onslow Emergency Department,” Piper said. “And if I need a higher level of care, the protocols are already in place for a seamless continuum and transition of care.”
By the end of this year, Onslow inpatients will be able to pick up the phone and dial room service. Just like in a hotel.

“It is a nationally recognized trend in the hospital industry to move from bulk prepared food and non-select menus to a room-service program, where patients are fed what they want, when they want it,” said Paul Elmore, Director of Guest Services.

He said it will be a huge challenge for the department, but one that Onslow is eager to undertake to help make inpatients more comfortable. Plus, preparing food to order, rather than making large batches ahead of time, will result in cost savings and less wasted food, he said.

Under the room-service program, each inpatient will have a restaurant-style, full-color menu with sections for breakfast, lunch and dinner. Heart-healthy items will be clearly marked, and carbohydrate counts will be listed after each item to help diabetic patients plan their meals.

Patients will pick up the phone and tell a staff member what they’d like. The requests will be entered into a Computrition software program that contains data on each patient’s dietary needs and food allergies.

“The software is very interactive,” Elmore said. “It gleans from a recipe any items that are in it, and it blocks that food from being given” to anyone with dietary restrictions. It also will recognize if a patient has not placed an order and will set up the day’s featured meal for delivery.

All meals will be made fresh and delivered within the hour, or at whatever time the patient has specified.

The kitchen staff will have to change how it operates. For example, those who formerly did prep work may need to do more cooking, he said. But the biggest change will be in terms of patient interaction.

Currently, nurses deliver meals to patients from carts brought to their floors. With room service, kitchen workers will deliver the food themselves, getting the chance to personally meet the people for whom they’re cooking.

“This will give our staff full recognition of who we are serving, and the needs of these patients. We’ll be able to put faces with the names,” Elmore said. “It will impact our staff positively to recognize who and what we’re doing this for, and how we can best fit into the caregiving scenario.”

A full room-service menu will be available for inpatients by the end of the year. Pictured is Eufracia Edejer of OMH Guest Services, with a custom-made meal for a patient.
New location revs up Rehab Center

By Keryn Thompson-Kolar – Contributing Writer

Since its move in February to a great new location, the Onslow Memorial Hospital Rehabilitation Center is revved up for a new era.

The closing of a Honda dealership on Western Boulevard, right next to the hospital campus, meant that OMH could turn it into a spacious facility for physical therapy, occupational therapy and speech-language pathology.

The move from White Street doubled the center’s size, from 5,000 to 10,300 square feet. The new center has 10 private treatment spaces, a large main gym, and kitchen and bathroom facilities for retraining clients in life skills.

“It’s a wonderful facility — bright, open, airy,” said Danny Waller, Senior Vice President of Support Services. “It allows our physical therapists and clinicians to have the space necessary to provide what our patients need. Reports to the board are that it’s fabulous.”

OMH invested about $100,000 to renovate the space — adding offices and therapist work stations; building occupational therapy rooms; and installing phone and computer lines. The acoustics were improved by adding music and white-noise generators, and automatic door openers were added for easy access.

The old facility had just a few small windows. Now there are huge windows on three sides of the building, newly covered in reflective privacy film. Patients find it appealing, since “nobody likes exercising while looking at a wall,” Waller said.

The less-congested parking lot is also a boon for patients and the center’s staff members.

The process of relocating the rehabilitation center began over a year ago, with OMH negotiating the lease, getting permits, hiring contractors and ordering materials.

The center’s staff provides multidisciplinary rehabilitation services for patients of all ages, from babies to senior citizens.

“The fact that we have more square footage now allows the therapists to be more creative with their treatments” by utilizing floor work, Pilates, stretching on mats, exercise ball activities and more, said Anna Jurczynski-Martin, Director of Onslow Rehabilitation Services.

Jurczynski-Martin noted that everything at the new center was designed with an eye toward safety.

“I love it,” she said. “The team did a phenomenal job of coordinating things to make it be the best that it can be.”

Occupational Therapist Tim Bettcher and the entire Rehab team are proud of their new, larger facility on Western Boulevard, right next to the main hospital.
Electronic medical records gaining momentum at Onslow

By Keryn Thompson-Kolar ~ Contributing Writer

Phase III of Project Innovation is set to launch this summer. It’s the final step in Onslow’s electronic medical record implementation project.

The project, which began in 2009, already has made great strides, said Chief Information Officer Mike House. “Paper charts have largely gone away,” with laptops, smartphones and other devices taking their place, he said.

Project Innovation Phase I focused on converting OMH’s existing computer records to the new Meditech system. With Phase II, the majority of Onslow’s clinical documentation went online, as did bedside medication verification. Phase III brings physicians into the fold: Soon they’ll be placing orders for labs, x-rays and prescriptions electronically via computerized provider order entry, or CPOE.

The changes give care providers immediate access to a patient’s medical history and allow for better monitoring of chronic health problems. CPOE is expected to speed the delivery of care while reducing errors related to handwriting or transcription.

“High quality and safe patient care, coupled with efficient healthcare operations — that’s what we expect to achieve,” House said.

Onslow’s Information Technology Services department worked closely with doctors to develop the program.

“Members of our Physician Advisory Committee meet with us every other week to give us feedback,” House said. The nine-member panel includes Emergency Department doctors, hospitalists, surgeons, and physicians in internal medicine and other applicable specialties.

The nursing staff uses computer workstations on rolling carts, but physicians will largely carry their devices from room to room, House said.

While patient data can be viewed using these personal devices, no data can be loaded onto them, ensuring patient privacy.

“Everything is encrypted and stays on the servers on the hospital campus,” House said, adding that access is controlled and the system is audited for security on a routine basis.

With CPOE up and running, Onslow will be eligible for more than $6 million in reimbursements from Medicare and Medicaid that is earmarked for hospitals demonstrating meaningful use of electronic medical records.

Hospital preparing next generation of caregivers

By Keryn Thompson-Kolar ~ Contributing Writer

Nurses, CNAs, paramedics, EMTs, phlebotomists — they all have to start somewhere. And many are getting a great start thanks to the training they receive at Onslow Memorial Hospital.

As Director of Education, Tracy Sobiesienski coordinates the schedules of 250 or so students annually that receive training at Onslow. They range from teenagers to twentysomethings to people seeking a midlife career change.

Coastal Carolina Community College is the primary source of students, but others come from the University of North Carolina-Wilmington, Carteret Community College, Miller-Motte College and more.

“They get a lot of the hospital experience here” and work in many different departments, Sobiesienski said.

Background checks, drug screenings and immunizations are required, and all students must go through OMH training on patient safety, fire safety, HIPAA regulations, etc. “We do that before they even come through the door,” she said. And to keep patients from confusing the trainees with the professionals, students must have scrubs that differ in color from those used by Onslow personnel. Name badges declare the school affiliations.

The youngest students come from area high schools that have health academies. For them, the Onslow experience is “mostly shadowing — less hands-on,” Sobiesienski said. “But it’s a chance for them to find out if this is what they want to do for a career.” Some manage to become certified nursing assistants while still in high school, she noted.

Time spent in the hospital varies widely. Nursing students start clinicals in their first semester and keep coming back until graduation; they spend up to six hours a day at Onslow, four times weekly. High schoolers and CNA students usually have just one semester of shorter visits, two or three times weekly.

A plus for OMH is the opportunity to discover future additions to the staff. “I tell the students, ‘This is your first interview,’” Sobiesienski said. “It’s an incentive for them to do their best.’ She said staff members frequently say something like, “When this one graduates, we need to hire her!”

Sobiesienski can’t say enough about the way Onslow staff members interact with the students. “It does take a lot of extra time to show someone what you’re doing and have them involved in the process,” she said. “But they really embrace it. They do a great job with our students.”

And the students’ impression? “Overall, they appreciate the experience they’ve gotten here. They say the staff really promote their learning,” she said.
Coined Project 2020, the Onslow Memorial Hospital Foundation’s newly-launched 7-year, $2 million campaign supports the need for a new patient tower that will serve area residents well into the future, said Foundation Executive Director Ashley Hayes.

The Foundation is a nonprofit fund-raising group tasked with generating financial and other public support to assist OMH in becoming the hospital of choice in Onslow County.

The fourth annual Foundation fund-raising event – Hippie Hippie Shake, held on Feb. 25 – contributed to a total of $139,000 raised for Project 2020 to date, Hayes said. The new patient tower will cost between $70 million and $80 million in today’s market.

“Our current tower was built in 1974 and, in the past 40 years, there have been dramatic innovations in medical technology and equipment,” Hayes said. “Right now, the current tower’s infrastructure struggles to accommodate this advanced equipment.”

OMH embraces a philosophy of healing that is a united effort between the patient, the patient’s healthcare providers and the patient’s family. However, the existing tower was built in an era before patients and family members took an active role in managing their own care with their healthcare providers, Hayes explained.

“The small rooms we currently have restrict visitors, making family-centered care more challenging than it ought to be,” she said. “With approximately 96 fully private, larger patient rooms to provide sleep and work zones for a patient’s family members, the new tower will support the objectives of patient- and family-centered care.”

Hayes said this will include the ability for families to be together longer, with less stress. And when it’s time to be quiet and rest, the private rooms will give patients access to needed solitude, which is important to the healing process.

“Our Foundation Board is extremely enthusiastic about Project 2020,” Hayes said. “They are a tremendously talented group of individuals who believe in what the hospital is doing to meet the needs of our community with the best quality healthcare for many years to come.”
Onslow’s impact reaches far beyond doors of hospital

By Jennifer Mackenzie ~ Contributing Writer

The people at Onslow are serious about becoming a meaningful part of the lives of area residents.

“A hospital has a unique relationship with its community,” said Ed Piper, Ph.D., FACHE, President and Chief Executive Officer. “We are compelled to do all that we can to better our community, and that service not only includes providing the very best in healthcare within our setting, but reaching out to the community at large.”

Erin Tallman, Vice President, Patient Advocacy and Service Improvement, said it’s important “for everyone to be aware of the many ways our employees take that sense of caring for others beyond our doors, because they see that this community is our extended family.”

The following is just a sampling of the notable OMH initiatives that provide meaningful service to the community:

Relay for Life. The American Cancer Society Relay for Life events help communities celebrate the lives of people who have battled cancer and fight back against the disease. OMH and its employees generously support numerous Relay for Life events throughout the year.

United Way. The United Way improves lives by mobilizing the caring power of communities around the world to advance the common good. Many employees throughout the organization support The United Way.

Caring Community Clinic: In addition to boosting the clinic through direct financial contributions, OMH also offers operational support through the Laboratory and Pharmacy departments.

Bike MS. “Bike to create a world free of MS” is the slogan. Multiple sclerosis is a chronic degenerative disease of the central nervous system, which typically appears in young adulthood. The hospital’s bike team averages 20 members for the two-day annual event in New Bern. OMH makes a generous corporate pledge to this event; individual cyclists also provide support.

Tour de Cure. The Tour de Cure is a series of fund-raising cycling events held in 44 states nationwide to benefit the American Diabetes Association. An elite team of five OMH cyclists, captained by Piper, take on the 200-mile round-trip ride from Cary to Pinehurst. OMH pledges generous corporate support; individual cyclists provide their entry fees.

Girls on the Run. This nonprofit program encourages third-through eighth-grade girls to develop self-respect and healthy lifestyles through running. OMH is a Gold Sponsor of the Coastal Carolina branch; Onslow Primary Care and Sports Medicine is a Silver Sponsor through the direct involvement of Dr. Scott Playford, who specializes in sports medicine.

Onslow Ministries Soup Kitchen. Many OMH employees give of their time and resources to help the Soup Kitchen feed the hungry.

Project Graduation. This event provides a drug- and alcohol-free environment in which high school seniors can celebrate after their graduation ceremony, with the intention of helping to prevent drug- and alcohol-related automobile crashes.

Camp Corral. Children from families of our wounded heroes experience a fun weekend of vacation at no cost to them. OMH employees sponsored a camper in 2011.

MADD. Emergency Department Nurses Sharon Brookins and Trish Kramer head up the local chapter of Mothers Against Drunk Driving. The hospital has worked with local law enforcement agencies and state highway patrol to support numerous MADD events over the past seven years. OMH volunteers provide safety awareness training to the Onslow County school system and Marine Corps at Camp Lejeune, as well as provide refreshments and snacks to law enforcement officers working DUI checkpoints.
While more and more people are turning to the internet as a way to understand their health concerns, some online information can prove unreliable, or even misleading.

“At Onslow, we wanted to create a resource that could be trusted, and would have no advertising sponsorship,” said Erin Tallman, Vice President, Patient and Family Advocacy and Service Improvement. “We developed O’Healthy as an online resource to provide local residents with trustworthy, straightforward information to help them manage their health and the health of their families.”

Information on the O’Healthy site — available at Onslow.org — is researched by highly credentialed experts in the field of medicine and healthcare, and is entirely advertisement-free.

“Obviously we could have turned this into a revenue source,” said Tallman, “but our only goal with O’Healthy is to become meaningful partners in the lives of area residents.”

While MomTalk, a local online community for and by mothers, and Lighten Up Onslow, a free, team-oriented weight-loss program, continue to be strong favorites, O’Healthy provides a number of interactive tools that have become tremendously popular over the past year, Tallman said.

One of the most-frequented interactive tools is the Symptom Checker, providing an interactive body guide that allows the viewer to explore targeted symptom topics.

“The O’Healthy calculators are also extremely popular,” Tallman said, “because they allow you to calculate important numbers, like your body mass index (BMI), target heart rate or calorie burn rate. They give people a way to take charge of certain aspects of their health, which can be very empowering.”

In terms of meaningful charitable efforts, Onslow’s commitment to the community is stronger than ever.

“OMH is considered a 501(c)3, meaning we are tax-exempt and nonprofit,” said Valerie Russell, Controller. As a nonprofit hospital, all income above expenses is used to improve the health of the community, ensuring all assets remain in the community.

The following numbers demonstrate the hospital’s commitment to honoring its nonprofit status and functioning as a good steward of community resources:

- **$5,906,527 – Charitable Care**
  OMH provides medically necessary care for all, regardless of their ability to pay, including complete patient assistance to those with incomes lower than 200 percent of the federal poverty level. The hospital offers extended payments with no interest to all other patients, assists patients and their families in qualifying for federal and state payment programs, and offers a 25 percent prompt-payment discount to uninsured patients with the ability to pay.

- **$166,458 – Support for Community Organizations**
  OMH gives back to the community through charitable community organizations. The hospital’s largest project is support for the Onslow Caring Community Clinic, which provides free medical care to area residents in need of these services.

- **$383,192 – Training and Education for Healthcare Professionals**
  OMH actively supports the education and training of physicians, nurses and other healthcare professionals.

  “The expenses for training and education increased in 2011 due to the new electronic medical record system, as well as joining the Studer Group,” Russell stated.

  The Studer Group works with over 800 healthcare organizations in the United States and beyond, helping them to achieve, sustain and accelerate exceptional clinical, operational and financial outcomes.

  The first phase of the Meditech electronic medical record system went live in March 2011; the final portion is expected to go live this summer.

- **$144,840 – Online Community Benefits**
  OMH provides a variety of online benefits to help improve the quality of life for all area residents. These include MomTalk, a blog by and for local mothers; Lighten Up Onslow, a free, team-oriented weight-loss initiative; and O’Healthy, a comprehensive tool that allows local residents to research injuries, diseases and conditions through a reliable and trustworthy website.

- **$74,601 – Community Health Education and Outreach**
  OMH sponsors and provides instructors and staff for a wide array of community events such as free screenings, health fairs, support groups and health programs throughout the year.

- **$6,675,618 – Total Investment in Community Benefits.**
In the past year, numerous external organizations have acknowledged the quality of Onslow Memorial Hospital’s services.

“It’s a pride point for all of us at OMH to know the work we’re doing in pursuing the mission of the hospital is being achieved,” said Erin Tallman, Vice President, Patient and Family Advocacy and Service Improvement. “We want to be the hospital of choice for Onslow County. “It’s a great feeling for all of us when we see those efforts validated by external sources.”

Notable accreditation, awards and recognition received in the past year:

- Accreditation by The Joint Commission, an independent not-for-profit organization that certifies more than 19,000 healthcare organizations and programs nationwide. Joint Commission accreditation and certification is recognized as a symbol of quality that reflects an organization’s commitment to meeting high performance standards.

  “The Joint Commission surveyors were extremely complimentary of our entire staff and executive team, and told us it was apparent our hospital is clearly vested in quality.” – Jo Malfitano, Performance Improvement and Accreditation Manager

- American Heart Association Get With The Guidelines Silver Achievement Award. This honor recognizes 12 consecutive months of achieving benchmark performance in implementing scientific guidelines from the AHA, demonstrating exemplary care for heart failure patients.

  “The Silver Achievement Award represents a collaborative effort between nursing, education, performance improvement, our medical staff and our front-line staff. It shows everyone is focused on patient-centered care.” – Malfitano

- Surgical Care Improvement Project recognition. This was presented to the hospital by the Carolinas Center for Medical Excellence for Onslow’s commitment to quality improvement and exceptional performance in order to improve surgical outcomes.

- The Healthcare Advertising Awards, sponsored by the Healthcare Marketing Report, honored the hospital with a national Silver Award for its total public relations program in 2011, which emphasized Lighten Up Onslow, an internet based service that offers members of the community a free, team-oriented weight-loss program.

- The Wallie Awards, sponsored by the Carolinas Healthcare Public Relations and Marketing Society, presented the hospital with a Gold Award for its work in promoting the Lighten Up Onslow community-benefit program, as well as numerous other awards.
Volunteers embrace new programs, innovation

By Jennifer Mackenzie ~ Contributing Writer

The OMH Auxiliary has experienced a year of exciting changes.

The progress has included going live with an online volunteer application process, and embracing a new initiative to help patients with volunteer walking companions.

At the same time, the Auxiliary has “remained true to its core purpose,” and it has received the 2011 prestigious Five Star Award, given by the North Carolina Hospital Volunteers to hospital auxiliaries that meet a variety of criteria, said Beth Farmer, OMH Auxiliary President.

The OMH Auxiliary was founded in 1944 to support the mission of Onslow Memorial Hospital. Its membership of over 70 volunteers — and a growing number of Volunteens, under the direction of Charlotte Rodriguez — participates in fund-raising and a vast array of daily tasks throughout virtually every hospital department, logging many hours without pay.

“I’m very proud of our Auxiliary — they do so much for us,” said Erin Tallman, Vice President, Patient and Family Advocacy and Service Improvement.

“I’m especially encouraged by their enthusiasm to participate in innovative programs we’re developing at the hospital. A great example is the Next Steps Ambulation Program initiated by Doug Comes, Inpatient Therapy Supervisor, in our Rehabilitation Department. The Auxiliary has enthusiastically embraced this program, with 15 volunteers signing up to become walking companions for our patients.”

Farmer said she expects the Next Steps Program will benefit the volunteers as much as the patients. “This will really give us a new way to interact with patients and help our volunteers actively see the difference they make in patients’ lives,” she said.

Above and beyond daily service, the OMH Auxiliary also contributes funds to support quality healthcare, presenting the hospital with $36,500 in 2011. In addition, the Auxiliary awarded six scholarships of $500 each to Coastal Carolina Community College students this year.

With the launch of its new online application process in July 2011, Farmer said nine out of 10 applications now come through the OMH website, and many of those applicants have come on board as bona fide volunteers.

“I am thrilled when new people join our group,” Farmer said. To view the online application, visit www.onslow.org, click on “Our Hospital” and scroll down to “Volunteer.”

Linda Dodd: Invaluable at SurgiCare of Jacksonville

“Linda has been volunteering with us for about three years and she is invaluable to us,” said Pippa Taylor, Nurse Manager of SurgiCare of Jacksonville. “She takes on so much paperwork in the front office, and does it all with a smile — she is the kindest person to everyone.”

OMH Auxiliary President Beth Farmer leads a group of more than 70 volunteers who make a huge difference for the hospital and, especially, patients.
Finances compare favorably to other NC hospitals

By Jennifer Mackenzie ~ Contributing Writer

Although roughly two-thirds of the hospitals in North Carolina are losing money, Chief Financial Officer Roy Smith said Onslow experienced an increase in operating income for the most recent fiscal year.

“Onslow Memorial Hospital actually experienced a $1.3 million increase in Operating Income in 2011 to $3.0 million, after adjusting for a one-time credit of $5.4 million in 2010. That’s better than expected,” Smith said.

“When we look at these numbers, the hospital’s performance and financial position compare favorably to other hospitals in North Carolina and the rest of the country.”

Smith attributed the financial improvements in 2011 to increases in both inpatient and outpatient services.

In addition, the hospital continued its commitment to “increasing our range of services and addressing the needs of the community,” Smith said.

“For example, we are going live with our transition to an electronic medical record, which represents a major investment by the hospital. We also implemented the da Vinci Surgical System for minimally invasive, robotic-assisted surgery.”

Although these substantial investments in technology contributed to a growth in total expenses of $7.8 million in 2011 — a 6.3% increase over 2010 — Smith said the increase is both patient-centered and fiscally responsible. “The positive long-term impact upon patient safety and outcomes will, we expect, far outweigh the cost of these initiatives.”

OMH also contributes significantly to the strength of the local economy.

“We estimate the community impact of the hospital to be in excess of $385 million,” Smith stated.

According to current data from the North Carolina Employment Security Commission provided by the Jacksonville-Onslow Chamber of Commerce, Onslow Memorial Hospital is the county’s largest private employer. With government entities included, OMH ranks fourth.

Looking ahead to 2012, Smith said, “We will continue to be good stewards and expand our services to better meet the needs of our community.”
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<th>Name</th>
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<tbody>
<tr>
<td>John E. Stewart, MD</td>
<td>317 Western Boulevard</td>
<td>(910) 577-2345</td>
<td>University of Iberoamericana, Santo Domingo</td>
<td>University of Medicine and Dentistry of New Jersey</td>
<td>Norwalk Hospital, Connecticut</td>
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#### INTERNAL MEDICINE

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<tbody>
<tr>
<td>John Westbrook, MD</td>
<td>255 Memorial Drive</td>
<td>(910) 353-7848</td>
<td>Louisiana State University</td>
<td>Naval Hospital Camp Pendleton</td>
<td>Baylor University Medical Center; Portsmouth Naval Hospital</td>
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#### Internal Medicine

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<tbody>
<tr>
<td>John Westbrook, MD</td>
<td>255 Memorial Drive</td>
<td>(910) 353-7848</td>
<td>Carol Davila University School of Medicine</td>
<td>Abington Memorial Hospital</td>
<td></td>
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</tr>
</tbody>
</table>

#### ANNUAL REPORT & GUIDE TO DOCTORS AND SERVICES
STAFF PHYSICIANS

INTERNAL MEDICINE

Benjamin Mozie, MD
1102 Henderson Drive
Jacksonville, NC 28546
(910) 333-9712

Medical School: University of Nigeria College of Medicine
Internship: Harlem Hospital Center
Residency: Harlem Hospital Center

Jose Ros, MD
3245 Henderson Drive Extension
Jacksonville, NC 28546
(910) 937-0008

Medical School: Cebu Doctors’ College
Internship: Lincoln Medical & Mental Health Center
Residency: Lincoln Medical & Mental Health Center

INTERNAL MEDICINE/GERIATRICS

Abayomi Osunkoya, MD
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Jacksonville, NC 28546
(910) 353-4878

Medical School: University of Ibadan College of Medicine
Internship: Harlem Hospital Center
Residency: Harlem Washington University
Fellowship: St. Vincent’s Hospital

NEPHROLOGY

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52 Office Park Drive, Suite A
Jacksonville, NC 28546
(910) 346-2263

Medical School: Kottayam Medical College
Internship: Kottayam Medical College
Residency: University of Virginia
Fellowship: University Hospitals of Cleveland

NEPHROLOGY/INTERNAL MEDICINE

Ibikunle Ojebuoboh, MD
22 Office Park Drive
Jacksonville, NC 28546
(910) 219-4070

Medical School: University of Ibadan
Internship: Nassau County Medical Center
Residency: Nassau County Medical Center

Milagros Cailing, MD
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Residency: Cook County Hospital, Chicago
Fellowship: Cleveland Clinic Foundation

NEUROLOGY

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Jacksonville, NC 28546
(910) 353-0200

Medical School: Medical University of South Carolina
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Residency: Medical College of Georgia

Takey Crist, MD
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(910) 353-2115

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Internship: Medical College of South Carolina
Residency: University of North Carolina Memorial Hospital

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Jacksonville, NC 28546
(910) 455-5000

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Residency: University of Massachusetts Medical Center

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School of Medicine & Health Science
Residency: George Washington University Hospital

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(910) 353-7741

Medical School: Cornell University
Internship: Vanderbilt University Medical Center
Residency: Vanderbilt University Medical Center

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Medical School: Medical University of Pecs
Internship: Moses Cone Memorial Hospital
Residency: Moses Cone Memorial Hospital; North Carolina Baptist Hospital

Benjamin Mozie, MD
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Residency: Harlem Hospital Center

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Residency: Lincoln Medical & Mental Health Center

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Fellowship: St. Vincent’s Hospital

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Medical School: University of the Philippines
Internship: Cook County Hospital, Chicago
Residency: Cook County Hospital, Chicago
Fellowship: Cleveland Clinic Foundation

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Residency: Medical College of Georgia

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Residency: University of North Carolina Memorial Hospital

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Residency: University of Massachusetts Medical Center

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School of Medicine & Health Science
Residency: George Washington University Hospital

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Medical School: Cornell University
Internship: Vanderbilt University Medical Center
Residency: Vanderbilt University Medical Center

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Internship: Moses Cone Memorial Hospital
Residency: Moses Cone Memorial Hospital; North Carolina Baptist Hospital
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Medical School: Wake Forest University School of Medicine
Internship: Duke University Medical Center
Residency: Duke University Medical Center

Lissette Machin, MD
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Medical School: University of Medicine and Dentistry of New Jersey
Internship: Mount Sinai School of Medicine
Residency: Mount Sinai School of Medicine

Jennifer Neilsen, MD
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Medical School: University of Michigan Medical School
Residency: David Grant USAF Medical Center; Pitt County Memorial Hospital

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Internship: Metropolitan Hospital
Residency: Metropolitan Hospital

Julia Melanson, MD
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Medical School: University of New England College of Osteopathic Medicine
Internship: Community Hospital of Lancaster
Residency: Community Hospital of Lancaster

Damain Smith, MD
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Medical School: Ohio State University
Internship: University of Kentucky
Residency: University of Kentucky

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Medical School: Duke University
Internship: Duke University Medical Center
Residency: Duke University Medical Center

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Internship: Franklin Square Hospital
Residency: Franklin Square Hospital

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Internship: Richland Memorial Hospital, University of South Carolina
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Medical School: Wayne State College of Medicine
Internship: Akron General Medical Center
Residency: Akron General Medical Center

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Residency: Medical University of South Carolina

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Medical School: University of Louisville
Internship: Naval Hospital, Jacksonville, FL
Residency: Naval Hospital, Jacksonville, FL
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Medical School: Jefferson Medical College
Internship: The Conemaugh Valley Memorial Hospital
Residency: West Virginia University

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Medical School: University of Rochester
Internship: Syracuse, NY
Residency: Syracuse, NY

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Residency: MetroHealth Medical Center

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Residency: Wake Forest University – NC Baptist Hospital

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Residency: Syracuse, NY

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Residency: Duke University Medical Center
Fellowship: Massachusetts General Hospital

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Internship: Naval Regional Medical Center
Residency: Naval Medical Center

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Internship: Syracuse, NY
Residency: Syracuse, NY

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Residency: National Naval Medical Center

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Residency: Syracuse, NY

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Residency: University of Medicine & Dentistry of New Jersey

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Residency: Wake Forest University – NC Baptist Hospital

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Internship: West Virginia University Medical Center
Residency: University of North Carolina at Chapel Hill
PATHOLOGY

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Medical School: Medical University of South Carolina
Internship: Medical University of South Carolina
Residency: Naval Medical Center

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Medical School: Midwestern University AZ College of Osteopathic Medicine
Residency: St. Joseph’s Hospital & Medical Center

Lorraine Jarvis, MD
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Jacksonville, NC 28546
(910) 353-0581
Medical School: Albany Medical College
Internship: Walter Reed Army Medical Center
Residency: National Naval Medical Center

Anuradha Arcot, MD
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(910) 577-2286
Medical School: Gandhi Medical College
Residency: Ohio State University College of Medicine
Fellowship: Bronx-Lebanon Hospital Center; Pitt County Memorial Hospital

James Gant, MD
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(910) 577-5199
Medical School: University of Texas Medical Branch
Internship: Wilford Hall USAF Medical Center
Residency: Wilford Hall USAF Medical Center

Rita Kawatu, MD
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Jacksonville, NC 28546
(910) 353-0581
Medical School: Varan Medical Academy
Internship: The University Teaching Hospital
Residency: State University of New York Upstate Medical University Hospital

William Kelly, MD
317 Western Boulevard
Jacksonville, NC 28546
(910) 577-2286
Medical School: University of Arkansas Medical School
Residency: University of North Carolina at Chapel Hill; Vanderbilt University Medical Center
Fellowship: University of North Carolina at Chapel Hill

Ishwar Gopichand, MD
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Jacksonville, NC 28546
(910) 353-0581
Medical School: University of The Philippines
Internship: Cleveland Clinic Children’s Hospital
Residency: Cleveland Clinic Children’s Hospital

Michelle Kushnir, MD
120 Memorial Drive
Jacksonville, NC 28546
(910) 353-0581
Medical School: Medical College of Wisconsin
Internship: National Naval Medical Center
Residency: Duke University Medical Center

PEDIATRICS

Sonja Edmonds, MD
120 Memorial Drive
Jacksonville, NC 28546
(910) 353-0581
Medical School: Wayne State University School of Medicine
Residency: Wayne State University – Detroit Medical Center – Children’s Hospital of MI

Max Gucilatar, MD
51 Office Park Drive
Jacksonville, NC 28546
(910) 577-5199
Medical School: Manila Central University College of Medicine
Residency: King Drew Medical Center

Charles Martin, MD
2 Dewitt Street
Jacksonville, NC 28546
(910) 938-2220
Medical School: Duke University
Internship: University of Alabama Hospital
Residency: University of Alabama Hospital
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<td><strong>Arnold Olegario, MD</strong>&lt;br&gt;51 Office Park Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)577-5199&lt;br&gt;Medical School: Cebu Institute of Medicine&lt;br&gt;Internship: Silliman University Medical Center&lt;br&gt;Residency: Kings County Hospital Center</td>
<td><strong>Thomas Rojy, MD</strong>&lt;br&gt;43 Office Park Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)577-1234&lt;br&gt;Medical School: University of Medicine &amp; Dentistry of New Jersey&lt;br&gt;Internship: UMDNJ University Hospital&lt;br&gt;Residency: Lehigh Valley Hospital; UMDNJ University Hospital&lt;br&gt;Fellowship: University of Alabama at Birmingham</td>
<td><strong>Mojeed Akintayo, MD</strong>&lt;br&gt;200 Tarpon Trail&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)938-1114&lt;br&gt;Medical School: University of Lagos College of Medicine&lt;br&gt;Internship: Harlem Hospital Center&lt;br&gt;Residency: Harlem Hospital Center&lt;br&gt;Fellowship: SUNY Health Science Center</td>
</tr>
<tr>
<td><strong>Alex Tse, MD</strong>&lt;br&gt;120 Memorial Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)353-0581&lt;br&gt;Medical School: University of Hong Kong&lt;br&gt;Internship: University of Medicine &amp; Dentistry of New Jersey&lt;br&gt;Residency: University of Medicine &amp; Dentistry of New Jersey</td>
<td><strong>Virginia Albano, DPM</strong>&lt;br&gt;3701 Henderson Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)346-2700&lt;br&gt;Medical School: New York College of Podiatric Medicine&lt;br&gt;Residency: Monsignor Clement Kern Hospital</td>
<td><strong>Patricia Lillquist, MD</strong>&lt;br&gt;200 Tarpon Trail&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)938-1114&lt;br&gt;Medical School: Robert Wood Johnson Medical School; University of Medicine &amp; Dentistry of New Jersey&lt;br&gt;Internship: Albany Medical Center&lt;br&gt;Residency: Albany Medical Center</td>
</tr>
<tr>
<td><strong>Madhur Mittal, MD</strong>&lt;br&gt;120 Memorial Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)353-0581&lt;br&gt;Medical School: All India Institute of Medical Sciences&lt;br&gt;Internship: All India Institute of Medical Sciences; Institute Rotary Cancer Hospital&lt;br&gt;Residency: St. Luke’s Roosevelt Hospital Center&lt;br&gt;Fellowship: Georgetown University Medical Center</td>
<td><strong>Daniel Hagan, DPM</strong>&lt;br&gt;3701 Henderson Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)346-2700&lt;br&gt;Medical School: Ohio College of Podiatric Medicine&lt;br&gt;Internship: Gary Kaplan, DPM&lt;br&gt;Residency: Kern Hospital</td>
<td><strong>Ashraf Mikhail, MD</strong>&lt;br&gt;200 Tarpon Trail&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)938-1114&lt;br&gt;Medical School: Alexandria University, Egypt&lt;br&gt;Internship: Alexandria University Hospitals &amp; Ministry of Health&lt;br&gt;Residency: Creedmoor Psychiatric Center; Mary Hitchcock Memorial Hospital</td>
</tr>
<tr>
<td><strong>Catherine Tsai, MD</strong>&lt;br&gt;120 Memorial Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)353-0581&lt;br&gt;Medical School: West Virginia University School of Medicine&lt;br&gt;Internship: Le Bonheur Children’s Medical Center&lt;br&gt;Residency: Le Bonheur Children’s Medical Center&lt;br&gt;Fellowship: University Health Center of Pittsburgh – Children’s Hospital of Pittsburgh</td>
<td><strong>Valentine Hamilton, DPM</strong>&lt;br&gt;3221 Henderson Drive&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)938-6000&lt;br&gt;Medical School: Illinois College of Podiatric Medicine&lt;br&gt;Residency: J. Guiffre Medical Center&lt;br&gt;Fellowship: Arenson Associates of Chicago</td>
<td><strong>Scott Wright, MD</strong>&lt;br&gt;200 Tarpon Trail&lt;br&gt;Jacksonville, NC 28546&lt;br&gt;(910)938-1114&lt;br&gt;Medical School: Southern Illinois University School of Medicine&lt;br&gt;Internship: Southern Illinois University School of Medicine&lt;br&gt;Residency: Southern Illinois University School of Medicine</td>
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### PULMONOLOGY

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
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<tbody>
<tr>
<td>Terrence Wolanski, MD</td>
<td>317 Western Boulevard, Jacksonville, NC 28546</td>
<td>(910) 577-2345</td>
</tr>
<tr>
<td>Medical School: University of Virginia</td>
<td></td>
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<td>Internship: Rush-Presbyterian – St. Luke’s</td>
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<td>Residency: Rush-Presbyterian – St. Luke’s</td>
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<td>Fellowship: Case Western Reserve University</td>
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### PULMONOLOGY/Critical Care/Internal Medicine

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<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Eusebio Desuyo, MD</td>
<td>3652 Henderson Drive, Jacksonville, NC 28546</td>
<td>(910) 455-9398</td>
</tr>
<tr>
<td>Medical School: Cebu Institute of Medicine</td>
<td></td>
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<tr>
<td>Internship: Cook County Hospital, Chicago</td>
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<td>Residency: Cook County Hospital, Chicago</td>
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<td>Fellowship: Chicago Medical School Finch University of Health Sciences</td>
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### Radiation Oncology

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<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Randy Blackburn, MD</td>
<td>317 Western Boulevard, Jacksonville, NC 28546</td>
<td>(910) 577-4900</td>
</tr>
<tr>
<td>Medical School: West Virginia School of Osteopathic Medicine</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internship: Doctors Hospital of Stark County</td>
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<tr>
<td>Residency: University of Iowa Hospitals &amp; Clinics; University of Kentucky Albert B. Chandler Medical Center</td>
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### Sports Medicine

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Scott Playford, MD</td>
<td>3280 Henderson Drive, Suite C, Jacksonville, NC 28546</td>
<td>(910) 219-1713</td>
</tr>
<tr>
<td>Medical School: College of Medicine Medical University of South Carolina</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internship: Anderson Memorial Hospital</td>
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<td>Residency: Anderson Memorial Hospital</td>
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<td>Fellowship: National Capital Consortium</td>
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### Radiology

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Larry Adams, MD</td>
<td>722 Newman Road, New Bern, NC 28562</td>
<td>(252) 633-5057</td>
</tr>
<tr>
<td>Medical School: University of North Carolina at Chapel Hill</td>
<td></td>
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<tr>
<td>Internship: North Carolina Memorial Hospital</td>
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<td>Residency: North Carolina Memorial Hospital</td>
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### Urology

<table>
<thead>
<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Donald Jackson, MD</td>
<td>722 Newman Road, New Bern, NC 28562</td>
<td>(252) 633-5057</td>
</tr>
<tr>
<td>Medical School: University of Sheffield</td>
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<tr>
<th>Name</th>
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<tbody>
<tr>
<td>Alfred Beyer III, MD</td>
<td>722 Newman Road, New Bern, NC 28562</td>
<td>(252) 633-5057</td>
</tr>
<tr>
<td>Medical School: University of North Carolina at Chapel Hill</td>
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<tr>
<td>Residency: Kansas University Medical Center</td>
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<td>Fellowship: University of North Carolina at Chapel Hill</td>
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<th>Name</th>
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<tbody>
<tr>
<td>Samuel Buff, MD</td>
<td>722 Newman Road, New Bern, NC 28562</td>
<td>(252) 633-5057</td>
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<tr>
<td>Medical School: Duke University</td>
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<tr>
<td>Residency: Duke University</td>
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<tr>
<td>Elizabeth D'Angelo, MD</td>
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<tr>
<td>Medical School: University of Virginia Medical School</td>
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<tr>
<td>Internship: Roanoke Memorial Hospital</td>
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<td>Residency: University of Cincinnati Hospital</td>
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<td>Fellowship: University of Cincinnati Hospital</td>
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<tr>
<td>James Drake, MD</td>
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</tr>
<tr>
<td>Medical School: University of North Carolina at Chapel Hill School of Medicine</td>
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<tr>
<td>Internship: Medical College of Georgia Hospital</td>
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<tr>
<td>Ronald Hammock, MD</td>
<td>200 Doctors Drive, Suite C, Jacksonville, NC 28546</td>
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</tr>
<tr>
<td>Medical School: University of Michigan</td>
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<tr>
<td>Internship: Blodgett Hospital</td>
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<tr>
<td>Residency: Blodgett Hospital; Henry Ford Hospital</td>
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**ANESTHESIA**

Constance Tambakis-Odom, MD  
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ONCOLOGY

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ONCOLOGY

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Residency: University of Florida
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OPHTHALMOLOGY

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RADIOLOGY

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Residency: St. James Hospital & Health Center
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Fellowship: University of Oklahoma
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PSYCHIATRY

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Onslow Memorial Hospital
Where People Care
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